

Rates, Metering & Billing

550Rates

Water and sewer rates are determined annually by the City Controller based on usage and expenses determined by the Department of Public Works. The rates reflect the cost of water treatment and distribution as well as wastewater collection and treatment.

- There is a minimum quarterly "basic water usage" charge for water and sewer service determined by the size of your meter.
- The 2024 rate for water is \$9.92 per 100 cubic foot and the current rate for sewer is \$7.29 per 100 cubic foot, for a combined water and sewer rate of \$17.21 per 100 cubic foot.
- Water and sewer service is billed in 100 cubic foot (cu. ft.) increments which is equivalent to 748 gallons. For consumption above the basic usage, water and sewer charges are based on your metered usage.
- For example: If you have a 1"-disc meter and you use 15 cubic foot over your allowance, you would multiply \$17.21 x 15 cubic feet (or 15.00) = \$258.15 (overage) plus \$466.56 (minimum bill) for a total bill of \$724.71.

2024 Water & Sewer Rates

Minimum Billing (per quarter year)

Meter Size	CUFT Allowed	Water	Sewer	Total
Small	1200	\$119.04	\$87.48	\$206.52
1"	3200	\$317.44	\$233.28	\$550.72
1.5"	5500	\$545.60	\$400.95	\$946.55
2"	11200	\$1,111.04	\$816.48	\$1,927.52
3"	16000	\$1,587.20	\$1,166.40	\$2,753.60
4"	24100	\$2,390.72	\$1,756.89	\$4,147.61
6"	42100	\$4,167.32	\$3,069.09	\$7,245.41

Meters

Meter sizes are marked or labeled on the brass housing of your meter. Residential meters range from 5/8" to 2" disc meters. Commercial and large entity usage meters range from 2" to 6" compound meters.

All meters in the city are now equipped with automatic meter reading (AMR) technology that allows our staff to take meter readings more frequently and more efficiently. The technology also warns of potential leaks so we can alert you to a possible leak in your house before you are unpleasantly surprised by a large water bill.

Billing

Bills are sent quarterly (every 3 months) and are due on the 20th of the month. The city is divided into thirds with 1/3 of the city being billed each month. A [map \(PDF\)](#) is available to give you a general idea of billing dates. Specific information about billing dates for particular accounts is available from the [City Chamberlain's Office](#) at 607-274-6580.

[For more information](#)